Stephen Clemmer
Software Developer
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Customer-obsessed software developer experienced at leading cross-functional teams through ambiguity to deliver successful projects. Empathetic and entrepreneurial, with a passion for collaboration, continuous improvement, and readable code.

TECHNICAL SKILLS
Languages: JavaScript, HTML, CSS
Skills and Tools: React, Bootstrap, Material UI, REST API Clients, Mongo DB, NoSQL Database, Next.js, Vercel, Cypress, Mongoose, Axios, AWS S3, Lambda, SNS, Alexa Developer Console, Markdown, JSON, VSCode, Git, GitHub, Jest, Scrum, Trello, Lean, Waterfall, Kanban, Agile

PROJECTS
Library of Things, Nov 2022 - github.com/library-of-things
- Full-stack social app with secure log-in where users can store pictures, view other users' pictures, and communicate over chat.
- Built with Supabase for postgres Database, authentication/authorization, and real-time chat capabilities, Material UI component library, Next.js, React, Vercel, and Cypress.

Tech Prep, Oct 2022 - github.com/Tech-Prep
- A tech-jobs Amazon Alexa skill that emails users current job listings, and quizzes users with interview questions and coding problems.
- Built with AWS S3, Lambda, SNS, and Alexa Developer Console.

TravelBytes, Sep 2022 - github.com/orgs/Tribe-Delta/repositories
- A travel app that accesses multiple APIs, displays filtered data to the user, and allows a user to add and edit notes.
- Built with HTML, CSS, JavaScript, React, Bootstrap, MongoDB, Mongoose, and Axios.

EDUCATION
- Code Fellows, Seattle, WA
  Certificate - Advanced Software Development in Full-Stack JavaScript - 2022

- University of Massachusetts, Boston, MA
  Bachelor of Arts in Sociology-Religion - 2005

EXPERIENCE
Realtor: Keller Williams Realty, Bellevue, WA, May 2021 - Jun 2022
- Led clients through the ambiguity of buying and selling commercial and residential property.
- Coordinated marketing and public events for client properties.
- Negotiated to create mutually beneficial outcomes.

Project Manager: Landmark Pest Management, Chicago, IL, Jan 2013 – May 2021
- Developed strategies for client acquisition, sales, and contract bidding that directly resulted in over $2 million of recurring annual revenue, and a company-wide increase of $6 million in annual revenue.
- Defined KPIs, measured success, analyzed data, improved quality, mitigated risk, and controlled costs to provide best-in-class value.
- Wrote project plans, defined scope and deliverables, developed documentation, policies and procedures, onboarding, and staff training.

- Directly managed and developed a team of 25 frontline employees.
- Coordinated daily operations for 10,000+ private homes, hundreds of restaurants, and large-scale clients including the City of Chicago, Chicago Public Schools, O'Hare and Midway airports, the Chicago Transit Authority, and the State of Illinois.
- Served as Product Owner, directed the firm's marketing campaigns and SEO strategies, and led the web development team for [Landmark Pest Management](#) and [ABC Humane Wildlife](#) websites.

Recording Engineer: The Magic Shop Studio, New York, NY, Aug 2007 – Jan 2013
- Engineered recording sessions for artists including the Rolling Stones and Norah Jones.
- Produced and recorded Sirius XM Radio and WNYC radio broadcasts
- Troubleshooted issues, and repaired and calibrated equipment